



91 Centaurus Road, Huntsbury, Christchurch 8022

Ph 03 332 1351 Fax 03 332 1352

reception@cashmerehealth.co.nz

www.cashmerehealth.co.nz

Services and Charges 2025

All charges are based on a standard 15-minute consultation.

Consult fees are displayed on our website, in our waiting rooms and all consult rooms.

Registered patient fee with & without CSC

<i>Age Band</i>	<i>Fee</i>	<i>With CSC</i>
Under 14	0.00	0.00
14 – 17	\$50.00	\$13.00
18+	\$62.00	\$20.00

Casual patients fee (non funded) with & without CSC

<i>Age Band</i>	<i>Fee</i>	<i>With CSC</i>
Under 14	\$72.00	\$30.00
14 – 17	\$94.00	\$64.00
18+	\$120.00	\$78.00

Home Visits (Enrolled patients only)

Not available under 18 years

18+ \$157.50 plus travel charge over 5 kms (\$1 per km)

Other Charges

Nursing Services

	<i>Fee</i>	<i>With CSC</i>
Nurse Consult	\$41.00	\$20.00
Cervical Smear	\$45.00	Funded
Liquid Nitrogen	\$41.00	\$20.00
Depo Provera	\$41.00	Funded
Travel Advice	from \$95	
ACC Dressings	\$41.00	\$20.00
Blood Test	\$24.00	\$20.00
ECG	\$78.00	
Injection	\$41.00	\$20.00

Additional Services

Completion of letters, forms, referrals	\$26.00 - \$50.00
Sexual Health (under 18 years)	Funded
Driving Medical	\$126
Minor Surgery	From \$300
Punch Biopsy	\$115
Double Appointment	\$182 CSC \$97.50
Nurse Advice (phone)	\$20.00

Prescription Charges

	<i>Fee</i>
3 working days	\$26.00
Same Day	\$36.00
14 – 17 years	\$18.00
0 – 13 years	\$8.00

From 1 June 2025

By enrolling at Cashmere Health, you agree to the following policies, terms and conditions:

First Appointment

Contact reception to book your first appointment. We will contact you to make this appointment once we have received your patient records from your previous practice.

Your first appointment will be 15 minutes with the nurse \$41.00 before 15 minutes with the GP \$62.00. Fees are reduced by having a Community Services Card (CSC) \$20.00 GP + \$20.00 Nurse.

Standard Appointments

A standard consultation is 15 minutes. If you need additional time, your GP may charge you extra, or they may ask you to book an additional appointment on another day.

Double Appointments

Double appointment can be booked if you have multiple issues to discuss with your GP. A double consult fee is \$182 or \$ 140 with a CSC. A patient may only receive one subsidised consult per day, therefore only the first 15 minutes of a double appointment is subsidised.

Cancelling Appointments

Appointments are in high demand and could be used by others, if you no longer need, or need to change your appointment; please call our receptionist team to cancel giving at least 2 hours' notice

If you fail to attend your appointment or do not give us 2 hours' notice of cancellation, we reserve the right to charge you for the full cost of the consultation.

Please be kind

At Cashmere Health we are committed to maintaining a safe and respectful environment for all patients, staff, and visitors. We have a zero-tolerance policy for any form of disrespectful, abusive, or aggressive language or behaviour. This includes, but is not limited to, swearing, threatening, discriminatory remarks, or any actions that may cause harm or distress.

Our staff are here to provide high-quality care and support, and we expect all individuals to communicate respectfully. Any behaviour that violates this policy will not be tolerated and may result in immediate action, including but not limited to, removal from the premises, suspension of services, or dismissal from our practice.

We appreciate your cooperation in helping us maintain a respectful and safe environment for everyone.

Thank you for your understanding

Terms of Trade – Fees and Payment

Payment is expected at the time of the consultation or service.

If you are concerned about payment, talk to us about options. Regularly weekly automatic payments can be agreed.

If you are unable to pay at the time of consultation, we will issue you with an invoice. This provides our bank account details for direct or automatic payments. Payment is expected within 48hours.

Bank account number details for payments - ASB 12 3494 0017884 00 – Cashmere Health

Outstanding Accounts

If an account remains unpaid 30 days after the service or consultation you will be contacted to request immediate settlement and we will work with you to identify payments options to recover your debt.

We reserve the right to charge and administration fee where accounts are not paid.

From 1 June 2025

Patient Portal – MY Indici

Once enrolled, and after your first appointment, you will need to register with MyIndici to use the online patient portal. This will allow you to book appointments, order repeat scripts, see test results, receive important messages from your GP.

Reception will send you an invitation to enrol.

You will receive an email from MyIndici with simple instructions to complete your registration online.

After Hours Service

Cashmere Health is open Monday to Friday from 8.30am to 5.30pm.

Our telephone is answered between 8.30am and 5pm by the practice team.

Outside of these hours our telephones are answered on our behalf by a nurse triaging service. The nurse will advise you on the best options for your afterhours medical care.

For direct medical support outside opening hours, we recommend our patients attend 24 Hour Surgery at 401 Madras Street, Christchurch Central, Christchurch 8013. Ph 365 7777